



**ITASCA MEDICAL CARE (IMCare)**  
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## ***PROVIDER UPDATE***

***October 2020***  
***#2020-33***

To: IMCare Providers  
From: Alexis Martire, BSN, QI/UM Director  
Date: October 1, 2020  
RE: E-visits

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Due to recent amendments to IMCare's 2020 contracts with the Minnesota Department of Human Services (DHS), effective 8/1/20, e-visits will be covered until the end of the COVID-19 pandemic peacetime emergency, or as determined by the state of Minnesota. An e-visit is a non-face-to-face digital communication between an established patient and a provider through an online patient portal that requires a clinical decision that would otherwise typically have been provided in the office or outpatient clinic setting. The service is provided *in lieu* of in-person clinic visits, video-conference visits, and telephonic visits between a patient and his/her established provider for basic health care services.

E-visits are an in-network benefit. Providers must be contracted with IMCare and are subject to all contract provisions that apply to quality management and oversight. **The e-visit provider is prohibited from billing or charging a fee to the enrollee; no cost-sharing is applicable. For MinnesotaCare, facility fees are not applicable.**

The e-visit services may be billed using CPT codes 99421-99423 or HCPCS codes G2061-G2063, as applicable. Practitioners who may independently bill for evaluation and management visits (e.g., physicians and nurse practitioners) bill the following codes:

- 99421: Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5–10 minutes
- 99422: Online digital evaluation and management service, for an established patient, for up to 7 days cumulative time during the 7 days; 11– 20 minutes
- 99423: Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes

Clinicians who may not independently bill for evaluation and management visits (e.g., physical therapists, occupational therapists, speech language pathologists, clinical psychologists) can also provide e-visits and bill the following codes:

- G2061: Qualified non-physician healthcare professional online assessment and management, for an established patient, for up to seven days, cumulative time during the 7 days; 5–10 minutes

- G2062: Qualified non-physician healthcare professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 11–20 minutes
- G2063: Qualified non-physician qualified healthcare professional assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 21 or more minutes

Information regarding coverage of services during this pandemic is changing rapidly. Please continue to monitor IMCare provider updates and our website for the most accurate, up-to-date information. If you have questions, please call our call center at 218-327-6188, toll-free at 1-800-843-9536 or email [imcare.office@co.itasca.mn.us](mailto:imcare.office@co.itasca.mn.us).