



**ITASCA MEDICAL CARE (IMCare)**  
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***PROVIDER UPDATE***

***June 2020***  
***#2020-21***

To: IMCare Providers  
From: Sarah Duell, IMCare Director  
Date: June 19, 2020  
RE: COVID-19 Long-Term Care Guidance

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The Department of Health (MDH) has developed guidance that can give long-term care residents and their families connection with their loved ones once again. MDH released guidance for window visits earlier this week. The guidance is effective immediately, and they strongly encourage long-term care facilities to implement it.

- [Outdoor Visitation Guidance for Long-term Care Facilities \(PDF\)](#)
- [Guidance for Window Visits at Long-term Care Facilities \(PDF\)](#)

For more guidance, recommendations, and resources, visit [Long-term Care: COVID-19](#)

Information is changing rapidly, please continue to monitor provider updates and our website for the most accurate, up to date information. If you have questions, please reach out or encourage members to reach out, to our call center at 218-327-6188, toll-free at 1-800-843-9536 or email [imcare.office@co.itasca.mn.us](mailto:imcare.office@co.itasca.mn.us).