



ITASCA MEDICAL CARE (IMCare)
ITASCA RESOURCE CENTER
1219 SE 2nd Avenue
Grand Rapids, MN 55744-3983
IMCare Toll Free – 1-800-843-9536
Visit us at: www.imcare.org

PROVIDER UPDATE

May 2020
#2020-17

To: IMCare Providers
From: Sarah Duell, IMCare Director
Date: May 8, 2020
RE: COVID-19 EW services update

Expanding remote Home and Community Based Services waiver services for people living in their own homes: DHS temporarily waived requirements to allow remote services by phone and other interactive technologies for people living in their own homes. This will combat isolation and strengthen the health and safety of older adults and people with disabilities who used to have daily contact in day centers. This change does not apply to people living in provider-controlled residential settings. Additional information can be found on the DHS website:

https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_FILE&RevisionSelectionMethod=LatestReleased&Renderition=Primary&allowInterrupt=1&noSaveAs=1&dDocName=dhs-321284

Adult Day Services: Authorized licensed adult day service providers may provide services effective 4/29/20. The modifications require service providers to notify DHS if they plan to provide services to existing clients during the peacetime emergency and apply to staff requirements and training, health and safety practices, client service plans, documentation and physical plant requirements.

- Adult day services can be delivered remotely, via 2-way interactive video or audio communication.
- Providers may deliver in-person services to people in their own homes or residences.
- Providers may deliver in-person services to one person at a time in their licensed setting, such as to receive a bath

Additional information can be found on the DHS website: <https://mn.gov/dhs/waivers-and-modifications/> and https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_FILE&RevisionSelectionMethod=LatestReleased&Renderition=Primary&allowInterrupt=1&noSaveAs=1&dDocName=dhs-321285

Information is changing rapidly, please continue to monitor provider updates and our website for the most accurate, up to date information. If you have questions, please reach out or encourage members to reach out, to our call center at 218-327-6188, toll-free at 1-800-843-9536 or email imcare.office@co.itasca.mn.us.