



ITASCA MEDICAL CARE (IMCare)
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PROVIDER UPDATE

December 18, 2019
#2019-19

To: IMCare Out-Of-Network and Out-Of-State Providers
From: Sarah Duell, IMCare Director
Date: December 18, 2019
RE: Rate reductions

Due to the 2016 statewide competitive bid process, and further decline in reimbursement from the MN Department of Human Services, IMCare's revenue is no longer based on DHS FFS rates. Corresponding to IMCare's revenue we are forced to cut non-risk sharing/out of network provider reimbursement by 20% effective 1/1/19. Out of state provider reimbursement will be cut by 30% effective 1/1/19. Some claims are being reprocessed due to system configuration. As a reminder, IMCare takes all legislative adjustments, increases and decreases, into account when processing claims. We are hopeful this reduction is temporary to 2019; IMCare will increase reimbursements comparable to revenue in the future. Thank you for the services you provide.

Respectfully,

Sarah Duell
IMCare CEO
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