



IMCare

ITASCA MEDICAL CARE (IMCare)
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PROVIDER UPDATE

June 2019
#2019-16

To: Care Coordination/UM Department
From: Shelley McCauley
Date: June 28, 2019
RE: Clinical Documentation

To enhance care provided to enrollees, IMCare requires clinical documentation for individuals who are admitted to the hospital with inpatient or observation status. Please submit admission history and physical (H&P) and discharge summary with your notifications to IMCare. For members age 65 and over, emergency visit notes will also be requested to ensure appropriate care coordination interventions are implemented. IMCare contracts with Itasca County Public Health (ICPH) to manage Elderly Waiver (EW) recipients; ICPH will be requesting this information, as IMCare delegates, for enrollees on EW.

Per IMCare Provider Manual, Inpatient Hospital Notification and Authorization (Chapter 13):

1. Notify IMCare of all emergency and non-emergency hospital inpatient admissions within 24 hours of the admission, or for admissions occurring during a weekend or holiday, by the end of the following business day.
 - a. Failure to notify IMCare may result in denial or delay in payment of claims
2. Make information related to the admission available to IMCare during the course of a member's hospitalization.
3. Make information regarding the time and date of discharge and information regarding the treatment provided to the member available to IMCare within the next working day following a member's discharge

If you have any questions or concerns, please don't hesitate to contact me directly.

Respectfully,

Shelley McCauley, MSN
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