



ITASCA MEDICAL CARE (IMCare)
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IMCare

PROVIDER UPDATE

June 11, 2019
#2019-14

To: Itasca Medical Care SNF, Inpatient Facility Providers & Home Health Agencies
From: IMCare Appeal & Grievance Department
Date: June 11, 2019
RE: Medicare Quality Improvement Organization Change

Effective **June 8, 2019**, the existing Medicare QIO contractor(KEPRO) was replaced by a different contractor. This contractor will be responsible for conducting quality of care reviews, discharge and termination of service appeals, and other areas of required review in the various provider settings.

MN new QIO: Livanta BFCC-QIO Program
10820 Guilford Rd., Suite 202
Annapolis Junction, MD 20701
1-888-524-9900 (Toll Free)
1-888-985-8775 (Toll Free TTY)
1-833-868-4059 (Fax)

www.livantaqio.com

IMCare contracted providers will have updated the notices listed below with the new QIO contact information:

- **The Notice of Medicare Non-Coverage (Form CMS 10123-NOMNC); and**
- **Important Message from Medicare (IM) (Form CMS-R-193).**

More information about the QIO restructuring is detailed at <https://livantaqio.com/en/provider/transition>

If you have questions, please call Itasca Medical Care Appeals and Grievances Department at 218-327-6183