



ITASCA MEDICAL CARE (IMCare)
ITASCA RESOURCE CENTER
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PROVIDER UPDATE

May, 2019
#2019-10

To: IMCare Dental Providers
From: Sarah Duell, IMCare Director
Date: May 1, 2019
RE: Dental updates

Effective 1/1/2019, IMCare made some changes on coverage of X-rays. Even though this change was discussed at multiple dental meetings, we've heard some issues since its implementation.

IMCare will cover a Full mouth radiograph series (D0210) OR a panoramic radiograph (D0330) once every 5 years. A claim would pend for authorization if either were submitted again within the 5 years.

These changes are currently being programmed in our claims system, so we appreciate your patience. Claims will continue to be denied until the configuration changes are complete. Please do not continue submitting authorizations for these codes, unless the enrollee has obtained either code within the last 5 years. When these changes are complete, IMCare will do a mass adjustment to claims.

For any questions or comments please contact Sarah Duell at (218) 327-6789 or by email at sarah.duell@co.itasca.mn.us