



Minnesota Department of Human Services

2016-2017 County MFIP Biennial Service Agreement

January 1, 2016 - December 31, 2017

DHS-3863-ENG 8-15

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Enter the county's unique ID number

Contact Information

COUNTY/CONSORTIUM NAME

PLAN YEAR

CONTACT PERSON

TITLE

ADDRESS

CITY

STATE

ZIP CODE

PHONE NUMBER

EMAIL ADDRESS (where correspondence related to this form will be sent)

CONFIRM EMAIL ADDRESS

Note: Please review the 2016-2017 MFIP Biennial Service Agreement Bulletin for more details before you complete this document.

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A. Needs Statement

1. Besides funding, what is the single biggest challenge you are facing in financial assistance services?

The programs (policy and computer systems) are too complicated. A single household can require staff to know program policy for 5 or 6 different programs and use of 4 different computer systems to determine eligibility. Programs are not streamlined and each program has a differing set of rules - including such basic things such as how much money one can have in the bank. Eligibility Workers have to spend hours looking up policy in the various policy manuals when working cases.

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2. Besides funding, what is the single biggest challenge you are facing in employment services?

In the 2014 report, Itasca County had the 5th highest FSS population in the state. We are high in the number of households that met FSS criteria for Special Medical Criteria, Ill, and Incapacitated and SSI/RSDI Pending.

We need to be sure our ES Providers are using all resources available to them when providing services to clients. Employment service providers and Eligibility Workers will be meeting at least every other month to review challenging FSS cases and problem-solve ways to move FSS families forward. These challenging cases will be best served by a good review of the employment plan and a discussion of additional community services that could support the family.

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A. Needs Statement (continued)

3. What strengths and resources do you have available to address the needs of your participants?

Please check all the resources available to participants in your service area and check whether the resource is available within MFIP financial or employment services "in-house" or from a partner organization (county resources with developed connections to MFIP), and/or an external community resource or both. If you lack sufficient resources in your area, check the Resource Gaps column, even if there are some resource sources. Add any "other" resources that you consider necessary.

MFIP Resources	Partner Resources	Community Resources	Resource Gaps	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	ABE/GED
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Adult/elder services
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Career planning
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Childcare funds
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Chemical health services
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Computer lab access
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Credit counseling/financial literacy
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	English Language Learner (ELL)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Food shelf
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Housing assistance
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Job club
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Job development
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Job placement
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Job retention
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Job search workshops
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Mental health services
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	On-the-job training program
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Post-secondary education planning
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Short-term training
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Supported work
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Paid work experience
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Transportation assistance (gas cards, bus cards)
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Vehicle repair funds
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Volunteer opportunities
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Youth program
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other

Other

4. County Program Contact Information

Please name contacts for the following programs if different from the contact on the cover page. You only need to give a person's phone and email once.

MFIP STAFF CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS
DWP STAFF CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS
FINANCIAL ASSISTANCE SERVICES STAFF CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS

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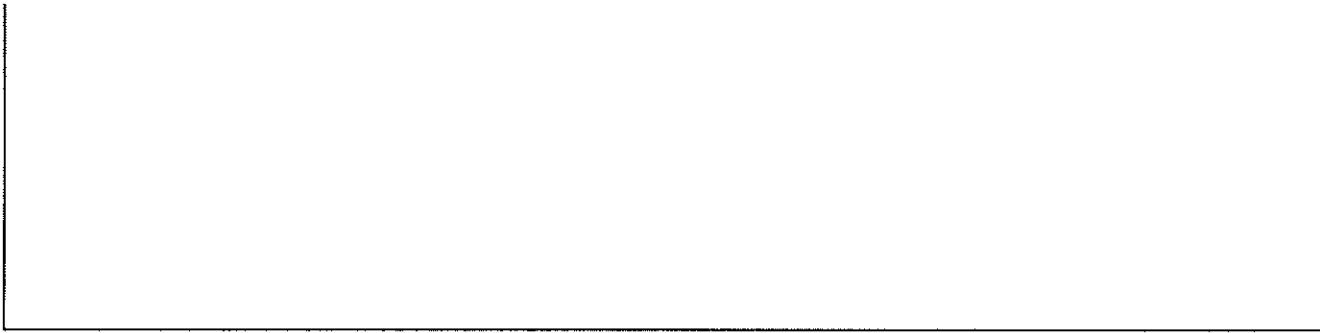
A. Needs Statement (continued)

Employment Services Provider(s) Information

Statute 256J.50, subdivision 8: Each county, or group of counties working cooperatively, shall make available to participants the choice of at least two employment and training service providers as defined under Minnesota Statutes, section 256J.49, subdivision 4, except in counties contracting with workforce centers that use multiple employment and training services or that offer multiple services options under a collaborative effort and can document that participants have choice among employment and training services designed to meet specialized needs.

List your current employment services provider(s) and check the respective box to indicate which population served. If a Workforce Center is the only employment services provider, list the multiple employment and training services among which participants can choose. Section G of this form addresses provider choice.

NAME	ADDRESS	CONTACT PERSON	PHONE NUMBER
Advanced MN/ICC	1851 HWY 169 E, Grand Rapids, MN 55744	Mike Knapp	218-322-2459
Population Served	<input checked="" type="checkbox"/> MFIP ES <input type="checkbox"/> DWP ES <input checked="" type="checkbox"/> FSS <input type="checkbox"/> Teen Parents <input type="checkbox"/> 200% FPG		
Maven Perspectives, LLC	PO Box 612, Grand Rapids, MN 55744	Paula Frings	218-259-1215
Population Served	<input type="checkbox"/> MFIP ES <input checked="" type="checkbox"/> DWP ES <input type="checkbox"/> FSS <input type="checkbox"/> Teen Parents <input type="checkbox"/> 200% FPG		
Arrowhead Economic Development	712 S 3rd Ave, Virginia, MN 55792	Jan Francisco	218-327-6748
Population Served	<input checked="" type="checkbox"/> MFIP ES <input type="checkbox"/> DWP ES <input checked="" type="checkbox"/> FSS <input type="checkbox"/> Teen Parents <input type="checkbox"/> 200% FPG		
Northeast MN Office of Jobs and Tr	PO Box 1028, Virginia, MN 55792	John Peterson	218-322-6083
Population Served	<input checked="" type="checkbox"/> MFIP ES <input type="checkbox"/> DWP ES <input checked="" type="checkbox"/> FSS <input checked="" type="checkbox"/> Teen Parents <input type="checkbox"/> 200% FPG		



B. Service Models

Minnesota Family Investment Program (MFIP) and the Diversionary Work Program (DWP)

1. Do you have culturally specific employment services for different racial/ethnic groups?
 - No Yes *Check all that apply.*
 - African American African Immigrant Asian American Asian Immigrant
 - American Indian Hispanic/Latino Other

2. What strategies do you use for hard-to-engage participants? *Check all that apply.*
 - Home visits Sanction outreach services Incentives
 - Off-site meeting opportunities Other SPECIFY: use screening checklist

3. What types of job development do you do? *Check all that apply.*
 - Sector job development Individual job development Other

4. Do you have an ongoing job development partnership or sector based job development with community employers to help participants with employment?
 - No Yes
 - Interview opportunities Job skills training Job placement Job shadowing On-site job training
 - Work experience Helps plan training programs Other

5. Do you provide job retention services to employed participants while they are receiving MFIP?
 - No Yes *Check all that apply.*
 - Available to assist with issues that develop on the job Financial planning Soft skills training
 - Mentoring Transportation Personal contact with the employee HOW OFTEN? as needed
 - Other

How long do you provide job retention services?

 - Less than 3 months 3-6 months 7-12 months More than one year

6. Do you provide job advancement services to employed participants?
 - No Yes *Check all that apply.*
 - Career laddering Networking Coaching/mentoring Ongoing job search
 - Education/training Other

7. Do you utilize any career pathways programs or skill assessment and credentialing programs for your participants?
 - No Yes *Check all that apply.*
 - FastTRAC Work Keys National Career Readiness Certificate (NCRC) Other

B. Service Models (continued)

Family Stabilization Services (FSS)

1. Do you have professionals available to assist with FSS cases?

No Yes *Check all that apply*

- Adult Mental Health professional
- Public Health Nurse
- Children's Mental Health professional
- Psychologist
- Chemical Health professional
- Vocational Rehabilitation worker
- Adult Rehabilitation Mental Health Services (ARMHS) worker
- Social Worker
- Other

2. Do you make referrals for children of FSS participants?

No Yes *Check all that apply*

- Children's Mental Health Services
- Women, Infants and Children Program (WIC)
- Public Health Nurse home visiting services
- Other
- Child Wellness Check-ups

3. Are any of these services for children offered to non-FSS families?

No Yes

Services for families no longer on MFIP/DWP but under 200% of Federal Poverty Guideline

1. Do you provide services to families who are not receiving DWP or MFIP assistance but are under 200% of the Federal Poverty Guideline (FPG)?

No Yes *Check all the services that apply*

- ABE/ELL Classes
- Computer Lab Access
- Job postings
- Job retention services
- Support Services
- Other
- Child care
- GED
- Referral to other programs
- Training/Job Skills Classes

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B. Service Models (continued)

Minnesota Family Investment Program (MFIP) Services for Teen Parents

1. Are there specialized workers who work primarily with teens (for example, child care worker provides child care resources to teens only)?

No Yes *Check all that apply for each age group*

- | Minors
(under age 18) | Age
18/19 | |
|-------------------------------------|--------------------------|---------------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | Financial worker |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Employment service worker |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Social worker (Social Services) |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Public health nurse |
| <input type="checkbox"/> | <input type="checkbox"/> | Child care worker |
| <input type="checkbox"/> | <input type="checkbox"/> | Other job role |

2. Is there a single point of contact for teens, that is, one staff with primary responsibility for keeping in contact with the teen, working with the teen, and making connections to other services? Respond for each age group separately. If yes for an age group, check the one position that serves this function within that age group.

No Yes

- | Minors (under age 18) | Age 18/19 |
|--|---|
| <input type="radio"/> Financial worker | <input type="radio"/> Financial worker |
| <input type="radio"/> Employment service worker | <input type="radio"/> Employment service worker |
| <input checked="" type="radio"/> Social worker (Social Services) | <input type="radio"/> Social worker (Social Services) |
| <input type="radio"/> Public health nurse | <input type="radio"/> Public health nurse |
| <input type="radio"/> Child care worker | <input type="radio"/> Child care worker |
| <input type="radio"/> Other job role | <input type="radio"/> Other job role |

3. Does your county have an active partnership with the local public health agency to get teen parents enrolled and engaged in public health nurse home visiting services? *Check one for each age group.*

Minors (under age 18)	Age 18/19
Yes, mandatory	Yes, mandatory
Yes, voluntary	Yes, voluntary
No	No

C. Measures

Performance Measures

1. Performance-based funding is determined by a service area's annualized Self-Support Index value. Review the information and report links in this section to see the effect of performance on funding and reporting, based on Statute 256J.626, subdivision 7.

Starting for calendar year 2016, each service area funding allocation starts at 100 percent. Each year starting with the 2016 allocation, a bonus to a service area's Consolidated Fund allocation will be based on its performance on the Self-Support Index in the previous April to March year. While some service areas will get a bonus starting in 2016, there will be no performance-based decreases for the coming biennium.

The **three-year Self-Support Index (S-SI)**: This measure starts with all adults receiving MFIP or DWP cash assistance in a quarter and tracks what percentage of them, three years later, are no longer receiving family cash assistance or are working an average of 30 hours a week if still receiving cash assistance. Those who left MFIP after reaching 60 counted months and those who left due to 100 percent sanction are only counted as a success if they worked an average of 30 hours per week in their last month of eligibility or if they began receiving Supplemental Security Income (SSI) after family cash assistance ended. To provide fair comparisons across service areas, DHS calculates a "Range of Expected Performance" for the S-SI that is based on local caseload characteristics and economic conditions. The service area's Self-Support Index value is whether the service area was above, within, or below its expected Range.

The S-SI and Range are annualized for the four quarters in the April through March year ending in the reporting year before the funding year. See the MFIP Annualized S-SI and WPR report for 2015 on the MFIP Reports page on the DHS website. A service area with an annualized S-SI "above" its customized Range of Expected Performance for 2015 will receive a 2.5 percent bonus added to its Consolidated Fund allocation for calendar year 2016.
[MFIP Annualized S-SI and WPR report](#)

If your service area is receiving a bonus, congratulations! Please share a success strategy here:

Itasca County has a Performance Improvement Plan (PIP) for Self Support Index S-SI through the Human Services Performance Management Report (July 2015). Our strategies for performance improvement in this area are:

1. S-SI training for Financial Workers (FW) and ES Providers so we can be better prepared to work as a team to improve our performance measures.
2. Implement monthly (or every other month) meetings with FW and ES Providers using MAXIS MFCM report to identify MFIP participants who are: (1) nearing their 24th month of benefits, (2) in sanction, (3) FSS status.
3. Insist that our ES Providers are contacting FW monthly to coordinate data in MAXIS and WorkForce 1.
4. Continue to build strong working relationships with Leech Lake NEW and MN Chippewa Tribe and create opportunities for training on cultural diversity when working with our American Indian families.
5. Financial Assistance Unit will monitor Employment Plans to ensure they meet the unique needs of our shared client population.

6991 characters remaining

In the future, if your service area has an annualized S-SI below its range for two consecutive years, you will have to **negotiate a multi-year improvement plan** with the commissioner. If no improvement is shown by the end of the second year of the multi-year plan, the next year's allocation must be decreased by 2.5 percent, to remain in effect until the service area performs within or above its Range of Expected Performance. For example, a service area scoring "below" for 2016 and 2017 would need to put in place a multi-year improvement plan. If continuing "below" for 2018 and 2019, there would be a 2.5 percent decrease for the 2020 Consolidated Fund allocation which would continue until an annualized S-SI above or within its Range. Then the service area would receive 100 percent of the allocation.

C. Measures (continued)

Racial/Ethnic Disparities

2. A **racial/ethnic disparity** for a service area is defined as a **one-year Self-Support Index** that is five or more percentage points lower for a non-white racial/ethnic group than for the white group of MFIP/DWP-eligible adults in that area. Access the report "Two-Year Performance Trends of Racial/Ethnic and Immigrant Group". This report lists (1) service areas that have any

racial/ethnic disparities requiring action and (2) the table of differences for all service areas.

Note: The link to this report will be available in early September.

If your service area is in the disparity list, please answer the following question:

DHS will work with you to reduce these disparities.

What strategies and action steps for each of the groups with disparities do you plan for the coming biennium?

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D. Program Monitoring/Compliance

1. What procedures do you have in place to ensure that program funds are being used appropriately as directed in law? *Check all that apply.*

- Budget control procedures for approving expenditures
- Cash management procedures for ensuring program income is used for permitted activities
- Internal policies around use of funds, i.e. participant support services
- Other

2. What procedures do you have in place to ensure program policies are followed and applied accurately? *Check all that apply.*

- Case consultation
- Sample case review by workers
- Sample case review by supervisors
- Other SPECIFY: Review at team meeting of Workers assigned to TANF cases.

If your service area has not made changes to your random drug testing policy since the last BSA, go to Section E.

3. What procedures/policies do you have in place for administering random drug tests of convicted drug felons on MFIP as required by Minnesota Statutes, section 256J.26, subdivision 1?

- Written policy within the MFIP unit
- Coordination with Corrections
- Currently establishing new policy/procedure(s)
- Other

If your random drug testing policy has changed since the last BSA, please submit a copy to Larry Hosch at Larry.Hosch@state.mn.us

E. Collaboration and Communication with Others

1. How many employment services front-line staff are employed in your county or consortium?

0

How many employment services front-line staff in your county or consortium have MAXIS access?

0

How many managers/supervisors have MAXIS access?

0

2. Describe the process your service area uses to identify and resolve discrepancies between MAXIS and WF1 data in areas such as Family Stabilization Services coding, employment/hours, sanction status, etc.

We previously established once a month phone contact initiated by ES Providers, but this has not always occurred. Our S-SI PIP will require ES providers to call Eligibility Workers monthly to review each case with MAXIS and WorkForce 1. We will plan to meet a minimum of every other month to review FSS cases, sanction cases, available community services and work as a group to brainstorm difficult cases (as per our S-SI PIP).

7571 characters remaining

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F. Emergency Services

1. Does your county provide emergency or crisis services from your Consolidated Fund?

No Yes

If yes, please submit your most up-to-date emergency/crisis services plan to tria.chang@state.mn.us

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G. Other

Administrative Cap Waiver

Minnesota Family Investment Program (MFIP) allows counties to request a waiver of the MFIP administrative cap (currently at 7.5%) for providing supported employment, uncompensated work or community work experience program for a major segment of the county's MFIP population. Counties that are operating such a program may request up to 15% administrative costs.

If your county is interested in applying for the waiver for the coming biennium, please complete the following four questions. Email Brandon.Riley@state.mn.us if you need assistance with the waiver.

1. Describe the activity(s) you will provide.

characters remaining

2. Explain the reasons for the increased administrative cost.

characters remaining

3. Describe the target population and number of people expected to be served.

characters remaining

4. Describe how the unpaid work experience is designed to impart skills and what steps are taken to help participants move from unpaid work to paid work.

characters remaining

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G. Other (continued)

Addendum for Unpaid Work Experience Activities

If your county is providing unpaid work experience activities for MFIP participants and you don't already have an Injury Protection Plan (IPP) in place, please fill out the IPP form. Email the completed form to dhs.dwp-mfib@state.mn.us



Provider Choice

Does your county:

- Have at least two employment and training services providers. Go to Section H.
- Have a workforce center that provides multiple employment and training services, offers multiple services options under a collaborative effort and can document that participants have choice among employment and training services designed to meet specialized needs. Go to Section H.
- Intend to submit a financial hardship request.

G. Other (continued)

Financial Hardship Request

FINANCIAL HARDSHIP - Exception to Choice of Employment Service Providers Requirement

MFIP provisions require counties to make a choice of at least two employment service providers available to participants unless a workforce center is being utilized (Minnesota Statutes, section 256J.50, subdivision 8). Counties may request an exception if meeting this requirement results in a financial hardship (Minnesota Statutes, section 256J.50, subdivision 9).

A financial hardship is defined as a county's inability to provide the minimum level of service for all programs if a disproportionate amount of the MFIP consolidated fund must be used to cover the costs of purchasing employment services from two providers or the cost of contracting with a workforce center.

To request approval of a financial hardship exception from the choice of provider requirement, please provide the following information.

1. If the county had a choice of providers in calendar year 2015, describe:
 - factors that have changed which indicate a financial hardship
 - why the hardship is expected to persist in the near future and
 - the magnitude of the hardship, which makes limiting delivery of employment services the best financial option for the county.

2000 characters remaining

2. Summarize options explored by the county, including use of other partners in a workforce center or other community agencies, such as a Community Action Program or a technical college. The summary should also include:
 - major factors which prevent the county from utilizing these options and include a cost analysis of each option considered; and
 - the process used to determine the cost of other options (RFP or other county process).

2000 characters remaining

3. If the county proposes to directly deliver MFIP employment services, provide a budget and staffing plan that clearly indicates consolidated funds will not be used to supplant county funds. The description should include information about what steps will be taken to ensure that county staff have the experience and skills to deliver employment services.

2000 characters remaining

The Department of Human Services (DHS) and the Department of Employment and Economic (DEED) will also review the amount budgeted by the county for employment and training during calendar year 2015 and use this amount as a guide to determine whether the amount budgeted by the county for calendar year 2016 is reasonable.

If a financial hardship is approved, DHS and DEED will closely monitor county programs to ensure outcomes are achieved and services are being delivered consistent with state law.

H. Budget

Click on the link below to review your service area's 2014 and 2015 MFIP allocations:

[MFIP Consolidated Fund Support Services \(PDF\)](#)

In the budget table, indicate the amount and percentage for each item listed for the budget line items for calendar years 2016-2017. Also note:

- Total percent must equal 100.
- MFIP administration is capped at 7.5 percent unless the county is applying for an administrative cap waiver. To apply for the administrative cap waiver, respond to the questions in Section G under Administrative Cap Waiver.
- If "other" is used, briefly describe the line item.

2016 Budget

Budgeted Amount	Percent	Line Items
53,000.00	7.41%	Employment Services (DWP)
375,000.00	52.43%	Employment Services (MFIP)
25,000.00	3.50%	Emergency Services/Crisis Fund
32,100.00	4.49%	Administration (cap at 7.5%)
150,000.00	20.97%	Income Maintenance Administration
10,000.00	1.40%	Other 1 Crisis Nursery
70,077.00	9.80%	Other 2 Teen Works, Supported Work, Supported Service
\$715,177.00	100.00%	Total

2017 Budget

Budgeted Amount	Percent	Line Items
53,000.00	7.41%	Employment Services (DWP)
375,000.00	52.43%	Employment Services (MFIP)
25,000.00	3.50%	Emergency Services/Crisis Fund
32,100.00	4.49%	Administration (cap at 7.5%)
150,000.00	20.97%	Income Maintenance Administration
10,000.00	1.40%	Other 1 Crisis Fund
70,077.00	9.80%	Other 2 Teen Works, Supported Work, Supported Service
\$715,177.00	100.00%	Total

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Certifications and Assurances

Public Input

Prior to submission, did the county solicit public input for at least 30 days on the contents of the agreement?

No Yes

Was public input received?

No Yes

If received but not used, please explain.

MFIP Biennial Plan will go for public submission on Oct 17, 2015 for 30 days. Any public comment received will be reviewed and the plan amended if needed. Itasca County always values public comment and responds to any comments that are received.

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Assurances

It is understood and agreed by the county board that funds granted pursuant to this service agreement will be expended for the purposes outlined in Minnesota Statutes, section 256J; that the commissioner of the Minnesota Department of Human Services (hereafter department) has the authority to review and monitor compliance with the service agreement, that documentation of compliance will be available for audit; that the county shall make reasonable efforts to comply with all MFIP requirements, including efforts to identify and apply for available state and federal funding for services within the limits of available funding; and that the county agrees to operate MFIP in accordance with state law and federal law and guidance from the department.

Federal Funding Sources

The catalog of Federal Domestic Assistance (CDFA) Number is 93.558 - Temporary Assistance for Needy Families (TANF)
The Award number for the period of January 1, 2016 - December 31, 2017 is 2014G996115.

Service Agreement Certification

Checking this box certifies that this 2016-2017 MFIP Biennial Service Agreement has been prepared as required and approved by the county board(s) under the provisions of Minnesota Statutes, section 256J. In the box below, state the name of the chair of the county board of commissioners or authorized designee, their mailing address and the name of the county.

DATE OF CERTIFICATION	NAME (CHAIR OR DESIGNEE)	COUNTY
MAILING ADDRESS	CITY	STATE ZIP CODE

Save or Submit

To **save your work**, select the 'Save Form for Later' choice, then click the SUBMIT button. Your information will be saved, and you can come back to the form later.

To **submit your information to DHS**, select the 'Submit Final Form' choice, then click the SUBMIT button.

<p>Save Form for Later</p> <p>Submit Final Form</p>

Itasca County Health & Human Services – 2016/2017 Biennial MFIP Agreement
Racial/Ethnic Disparities:

2. Strategies and action steps for reducing disparities:

Itasca County is identified as a county with racial disparities in working with our American Indian client population. Many of our clients who reside on Leech Lake Tribal land receive Employment Services through Leech Lake NEW or the MN Chippewa Tribe. We strive to maintain good collaboration with our tribal counterparts when working with our shared clients. This past year ICHHS has sponsored cultural diversity training to our ES providers and eligibility staff. Experts from our American Indian community conducted the training. We also invited DEED to come to Itasca County and meet with all our ES providers and eligibility staff to talk about ways we can better serve our hard-to-serve population. Our tribal employment services providers participated in this activity and found it useful.

Looking ahead to 2106/2017, ICHHS will be having regular meetings with our ES staff as part of our S-SI PIP. We always invite our tribal agencies to participate and this is always helpful to all providers. We have much to learn from one another.

We also plan to go to travel to Cass Lake and meet with the Leech Lake NEW staff and combine that with a training opportunity for our eligibility staff.

We welcome input from DHS on other ways we can address these disparities.